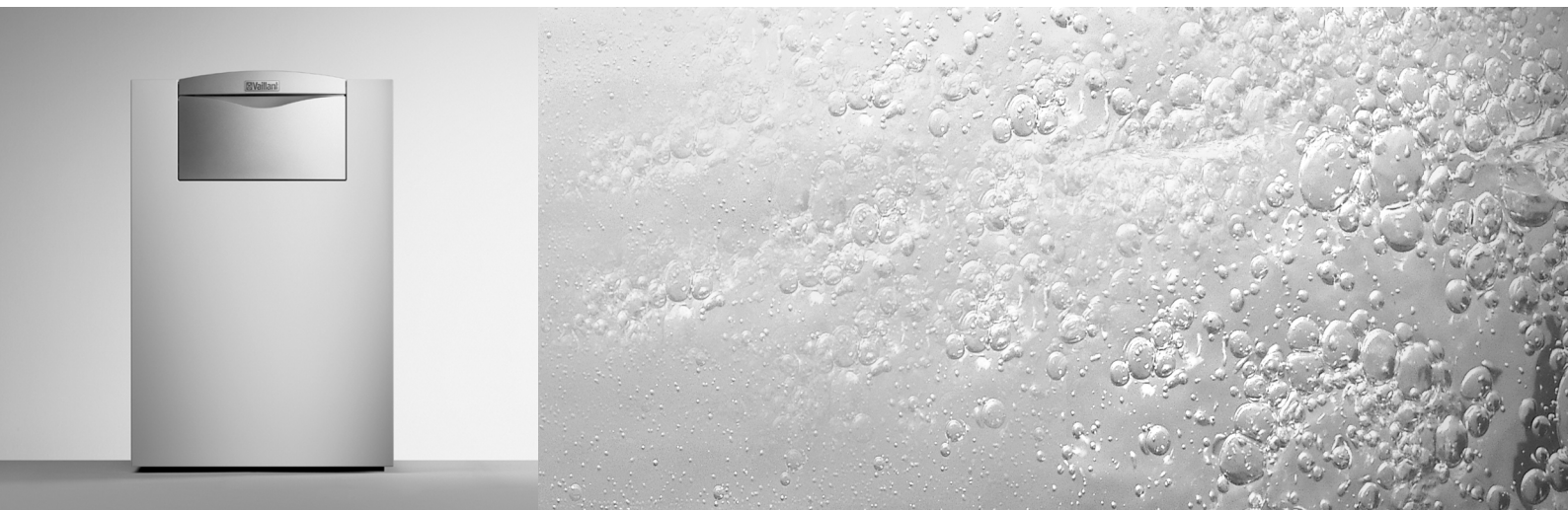


For the owner



Operating manual ecoCRAFT



Gas condensing boiler

VKK GB 806/3-E-H
VKK GB 1206/3-E-H
VKK GB 1606/3-E-H
VKK GB 2006/3-E-H
VKK GB 2406/3-E-H
VKK GB 2806/3-E-H

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4.10 Maintenance and Customer Service

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Appliance characteristics

Vaillant ecoCRAFT appliances are gas-fired condensing boilers.

1 Notes on the documentation

The following notes are intended as guidance throughout the entire documentation.
Further documents apply in combination with this operating manual.

We accept no liability for any damage caused by failure to observe these instructions.

Other applicable documents

For the owner of the system:

Short operator's manual no. 0020063363

For the heating engineer:

Installation and maintenance instructions no. 0020055744

Further instructions of all accessories and controllers used also apply.

1.1 Storage of documents

Please store this operating manual and other applicable documents where they are accessible at all times.
If the appliance is sold or given out, please hand over the documents to the successor.

1.2 Symbols used

Please observe the safety instructions in this operating manual for the operation of the appliance!



Danger!

Immediate danger to life and limb!



Danger!

Danger of death from electric shock!



Danger!

Risk of burning or scalding!



Caution!

Potentially dangerous situation for the product and environment!



Note

Useful information and instructions.

- Symbol for an important task

1.3 Validity of the instruction manual

This operating manual applies exclusively to units with the following article numbers:

- VKK GB 806/3-E-H	Art. No. 0010005410
- VKK GB 1206/3-E-H	Art. No. 0010005411
- VKK GB 1606/3-E-H	Art. No. 0010005412
- VKK GB 2006/3-E-H	Art. No. 0010005413
- VKK GB 2406/3-E-H	Art. No. 0010005414
- VKK GB 2806/3-E-H	Art. No. 0010005415

The 10-digit part number for the equipment can be found on the identification plate (see Fig. 1.1, read from the 7th digit onwards).

1.4 Identification plate

The identification plate for the Vaillant ecoCRAFT is attached to the rear of the boiler.

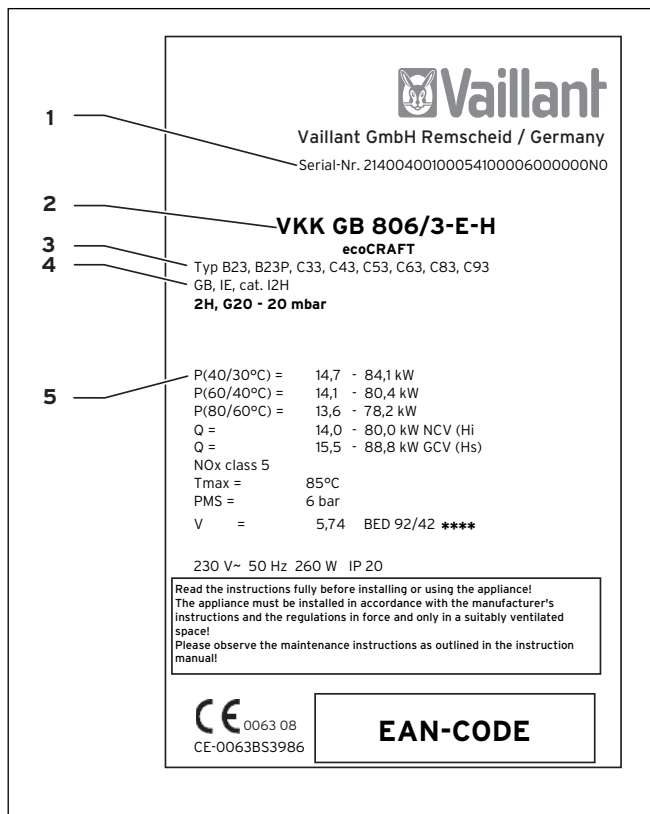


Fig. 1.1 Identification plate

Key

- 1 Manufacturing No.
- 2 Model designation
- 3 Type approval designation
- 4 Specification of the unit

1.5 CE label

The CE label documents that the appliances as described in the type overview satisfy the basic requirements of the following directives:

- Gas appliances directive (90/396/EEC)
- Electromagnetic compatibility directive with threshold class B (2004/108/EEC)
- Low voltage directive (2006/95/EEC)

The appliances satisfy the basic requirements of the Efficiency Directive (Directive 92/42/EEG of the Council) as condensing boilers.

2 Safety

2.1 Action in case of emergency



Danger!

If you smell gas!

Risk of poisoning and explosion due to a malfunction!

Procedure in case of gas smell in buildings

- Open doors and windows wide, provide ventilation, avoid rooms with gas smell!
- Avoid naked flames, do not smoke, do not use pocket lighters!
- Do not use electric switches, plugs, bells, telephones or other communication systems in the house!
- Turn off the gas supply.
- Close the gas stop cock on the appliance!
- Warn other building residents, but do not ring bells!
- Vacate the building!
- Inform the gas supply company stand-by service from a telephone outside the building!
- If a gas leak is audible, leave the building immediately, prevent others from entering the building and notify the police and fire brigade from outside the building!

2.2 Safety instructions

Always observe the following safety instructions and regulations.



Danger!

Inflammable mixtures of gas and air may explode!

Do not use or store explosives or highly flammable substances, such as petrol or paint, in the same room as the unit.

Danger!

Risk of poisoning and explosion due to a malfunction!

Never put the safety devices out of operation or tamper with them so as to impair their function.

2 Safety

- Do not make any alterations before:
 - to the unit,
 - around the unit,
 - to the gas, air, water and electricity supply lines,
 - to the expansion relief valve and drain line for the heating water,
 - to the flue gas pipes.

This also applies to alterations to structural elements in the vicinity of the appliance which might affect its operational safety.

For example:

- Keep all openings for air and flue gas free.



Caution!

Make sure, for example, that any temporary covers used when performing work on the outside wall are removed.

For alterations to the appliance or to its environment, you must refer to the recognised specialist company as this is its responsibility.



Caution!

Inappropriate alterations can cause damage! Under no circumstances should you ever attempt to make alterations to the gas fired condensing boiler or other parts of the system by yourself. Never try to carry out maintenance work or repairs on the appliance yourself.

- Do not damage or remove seals on components. Only suitably qualified heating engineers or our customer service may remove sealed components.



Danger!

Risk of scalding!

The water coming out of the tap can be very hot.



Caution!

Risk of damage!

Do not use sprays, solvents, chlorinated cleaning agents, paint, adhesives or similar substances in the vicinity of the appliance. Under unfavourable conditions these substances can cause corrosion, even in the flue system.

Installation and setting

The appliance may only be installed by a suitably qualified heating engineer. This person also accepts responsibility for proper installation and commissioning and also for the observance of the existing rules, regulations and directives.

The engineer is also responsible for inspection, maintenance and repairs to the appliance, and alterations to the gas volume setting.



Caution!

The unit may only be operated

- for commissioning
 - for test purposes
 - for continuous operation
- with the air/flue gas system fully assembled and closed.**

Otherwise, under unfavourable conditions, it can result in material damage or even injury or death.

Filling pressure of the heating system

Check the filling pressure of the heating system at regular intervals - see Section 4.7.4.

Emergency power supply

Your heating engineer connected your boiler to the mains supply during installation.

If you wish to keep the unit ready for operation using an emergency generating set in the event of a power failure, the technical specification of the unit (frequency, voltage, earthing) must match the power mains, and must correspond at least to the power consumption of your unit. Contact your heating engineer for advice.

Frost protection

During frosty spells, ensure that the heating system remains in operation and the rooms are warmed adequately.



Caution!

Risk of damage!

If there is a power cut or if the room temperature is set too low in individual rooms it can not be ruled out that sections of the heating system are damaged by frost.

Please always observe the instructions concerning frost protection in Section 4.9.

2.3 Regulations

For installation of the appliance laws, regulations, technical rules and standards must be considered and adhered to ensure the safe installation of your appliance.

2.3.1 Regulations (Great Britain and Eire)

Attention shall be made to the regulations, guidelines and standards in force. In particular reference shall be given to the following regulations, guidelines, standards and rules:

- The electrical connections to the boiler MUST be in accordance with the I.E.E Wiring Regulations, and tested accordingly.
- The Clean Air Act 1993 and the 3rd Edition of the 1956 Clean Air Act.
- The Building Regulations England and Wales, The Building Standards Scotland and any requirements determined by the local authorities within.
- Water supply (water fittings) regulations 1999

Detailed recommendations are also contained in the following documents:

BS 5854 Code of practice for flues and flue structures in buildings.

BS EN 12828 Design for water-based heating systems.

BS 6644 Specification for Installation of gas-fired hot water boilers of rated inputs between 70 kW (net) and 1.8MW (net) (2nd and 3rd family gases).

BS 6880 Code of practice for low temperature heating systems of output greater than 45 kW.
Part 1 Fundamental and design considerations.
Part 2 Selection of equipment.
Part 3 Installation, commissioning and maintenance.

BS 6981 Installation of low pressure gas pipework of up to 28 mm in domestic premises.

BS 7074 Application selection and installation of expansion vessels and ancillary equipment for sealed water systems.
Part 1 Code of practice for domestic heating and hot water.
Part 2 Code of practice for low and medium temperature hot water systems.

BS 6700 Specification for design, installation, testing and maintenance of services supplying water for domestic use within buildings and their curtilages.

Institute of Gas Engineers Publications

IGE/UP/1 Soundness testing and purging of industrial and commercial gas installations.

IGE/UP/1A Soundness testing and purging of small low pressure industrial and commercial natural gas installations.

IGE/UP/10 Installation of gas appliances in industrial and commercial premises.
Part 1 Flued appliances

3 Instructions for operation

3.1 Manufacturer's guarantee

Vaillant warranty

Vaillant provide a full parts and labour warranty for this appliance.

The appliance must be installed by a suitably competent person in accordance with the Gas Safety (Installation and Use) Regulations 1998, and the manufacturer's instructions. In the UK 'CORGI' registered installers undertake the work in compliance with safe and satisfactory standards.

All unvented domestic hot water cylinders must be installed by a competent person to the current building regulations at the time of installation (G3).

Terms and conditions apply to the warranty, details of which can be found on the warranty registration card included with this appliance.

Failure to install and commission this appliance in compliance with the manufacturer's instructions may invalidate the warranty (this does not affect the customer's statutory rights).

3.2 Intended use

Vaillant ecoCRAFT gas-fired condensing boilers are state-of-the-art appliances which have been constructed in accordance with recognised safety regulations. Nevertheless, there is still a risk of injury or death to the user or others, or of damage to the appliance and other property in the event of improper use or use for which it is not intended.

The unit is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, unless they are supervised or have been given instruction concerning use of the unit by a person responsible for their safety. Children must be supervised to ensure that they do not play with the unit.

The units are intended as heat generators for closed hot-water central heating installations and for central hot water preparation. Any other use or use beyond that specified shall be considered as improper use. The manufacturer/supplier is not liable for any resulting damage. The user alone bears the risk.

Intended use includes the observance of the operating and installation manual and all other applicable documents, as well as adherence to the maintenance and inspection conditions.



Caution!

Any improper use is forbidden.

3 Instructions for operation

3.3 Requirements of the installation site

Vaillant ecoCRAFT gas-fired condensing boilers must be installed in a boiler room.

Ask your heating engineer which national regulations must be observed.

The entire installation site should be frost-proof.

Observe the specified frost protection measures in Chapter 2 if you are unable to ensure this requirement.



Note

It is not necessary to keep a clearance between the appliance and combustible materials or components, since at the rated heating power of the appliance the temperature at the surface of the housing is always lower than the maximum allowed temperature of 85 °C.

The minimum clearances for installation recommended in the installation and maintenance manual should be observed to ensure accessibility during maintenance work.

3.4 Care

- Clean the casing of your unit with a damp cloth and a little soap.



Caution!

Risk of damage

Do not use scouring or cleaning agents which might damage the casing, fittings or controls. Do not use sprays, solvents or cleaning agents containing chlorine.

3.5 Recycling and disposal

Both your Vaillant ecoCRAFT gas-fired condensing boiler and its packaging consist mainly of recyclable raw materials.

3.5.1 Appliance

Do not dispose of your Vaillant ecoCRAFT gas-fired condensing boiler or any of its accessories with household waste. Make sure the old appliance and any accessories are disposed of properly.

3.5.2 Packaging

Leave the disposal of the transport packaging to the qualified servicing company which installed the appliance.



Note

Observe the applicable national legal regulations.

3.6 Energy saving tips

Installing a weather compensator

Weather compensators control the heating flow temperature in response to the prevailing outside temperature. No more heat is generated than is currently required. To this end, the appropriate heating curve for the system must be set on the weather-compensated controller. Alternatively if there is a separate room thermostat present, the room temperature can be set individually. The correct setting is normally undertaken by the heating engineer. The required heating and set-back phases (e.g. at night) are automatically switched on/off using integrated timer programs. Owing to legal stipulations concerning energy conservation, the use of weather-compensated controllers and thermostatic valves is specified.

Reducing the heating system

Reduce the room temperature during the hours of sleep or periods of absence. This can be implemented most simply and reliably by means of controllers with individually selectable timer programmes. At such times, set the room temperature approx. 5 °C lower than during full heating times. Reduction by more than 5 °C brings no additional energy saving, because then increased heating capacities would be needed for the next full heating period. Reducing the temperature further is only worthwhile for longer periods of absence, e.g. holidays, shut-downs. Take care in winter, however, that adequate frost protection is maintained.

Room temperature

Only set the room/hall temperature high enough to ensure comfort. An extra degree would mean increased energy consumption of about 6%. Adjust the room temperature according to the specific use of the room. For example, it is not normally necessary to heat rooms that are seldom used to 20 °C.

Setting the operating mode

In warmer seasons, when the building/ apartments needs no heating, we recommend switching the heating to summer mode. The heating mode is then shut off, however, the device or the plant remains ready for operation for water heating.

Thermostat valves and room thermostat

Owing to legal stipulations concerning energy conservation, the use of thermostatic valves is specified.

Once set, they maintain the room temperature exactly. Using thermostatic valves, the room temperature can be customised to your requirements and economical operation of your heating system can be achieved.

And besides, the following user behaviour can frequently be observed: as soon as the room appears to get too warm, the user goes and turns down the thermostatic valve. If he feels too cold again after a while, he turns the thermostatic valve up again. Such behaviour is not

only inconvenient, it is also completely unnecessary, for a correctly functioning thermostatic valve will do all this by itself: if the room temperature rises above the value set on the sensor head, the thermostatic valve will close automatically; when the temperature falls below the set value it will open again.

Do not cover thermostatic valves

Do not cover the thermostatic valves with furniture, drapes or similar objects. The room air must circulate unhindered. Covered thermostat valves can be equipped with remote sensors and thus still work.

Appropriate hot water temperature

The hot water should only be heated as much as is required for use. Any further heating will result in unnecessary energy consumption.

Energy-conscious use of water

Energy-conscious use of water can also reduce costs considerably. e. g. showering instead of bathing: Whereas approx. 150 liters of water are needed for a bathtub, a shower equipped with modern, water-saving fittings requires merely about a third of this volume. Besides: a dripping tap wastes up to 2000 litres and a leaking cistern up to 4000 litres of water in a year. On the other hand, a new seal only costs a few pence.

Run circulation pumps only if needed

Circulation pumps facilitate the continuous circulation of hot water through the piping system which means that hot water is immediately available, also at more distant draw-off points. These pumps undoubtedly enhance the convenience of the hot water generation process. But they also need power. And circulating hot water that is not used cools off when passing through pipes and then needs to be reheated. Circulation pumps should only be operated, therefore, when there is actually a general requirement for hot water. Using timer switches, with which most circulation pumps can be equipped or retrofitted, individual timer programmes can be set. Weather compensators often have ancillary functions for controlling circulation pump timings. Ask your specialist company.

Airing the rooms

During the heating period, open windows only for ventilation and not for temperature regulation. A brief, high-volume ventilation is more effective and energy-saving than leaving a tilting window open for a long period. We recommend that the windows be opened fully for a short period. When ventilating the room, close all thermostatic valves in the room or specify the minimum temperature at the room thermostat (if installed). In this way, there will be adequate ventilation without unnecessary cooling and energy loss (e.g. as a result of the heating switching on during the ventilation procedure).

4 Operation

4.1 Overview of the operating controls

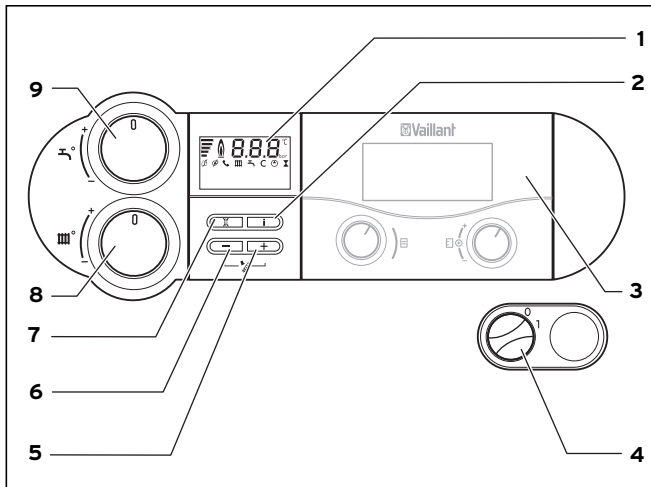


Fig. 4.1 ecoCRAFT operating controls

To open the front panel, grip the recess and fold the panel out. You can now see the controls with the following functions (cp. Fig. 4.1):

- 1 Display indicating the current heating flow temperature, the filling pressure of the heating system, the operating mode and other additional information
- 2 Button "i" for calling up information
- 3 Controller (accessory)
- 4 Button for switching the unit on and off.
- 5 "+" button for navigating forwards through the display view (used by expert technician to specify settings and for troubleshooting) or for displaying the cylinder temperature (with cylinder sensor)
- 6 "-" button for navigating backwards through the display view (used by expert technician to specify settings and for troubleshooting) and for displaying the filling pressure of the heating system
- 7 "Reset" button for resetting the system in the case of specific faults
- 8 Rotary knob for setting the heating flow temperature. When using with the VRC 430, 630 and VRS 620, set to the clockwise end stop so that the maximum flow temperature for the controller will not be limited.

- 9 Rotary knob for setting the storage tank temperature (on units with the VIH domestic hot water cylinder connected). When using the VRC 430 for controlling the cylinder temperature, set the knob to the clockwise end stop so that the working range of the hot water regulator in the VRC 430 will not be restricted.

Digital Information and Analysis System (DIA)

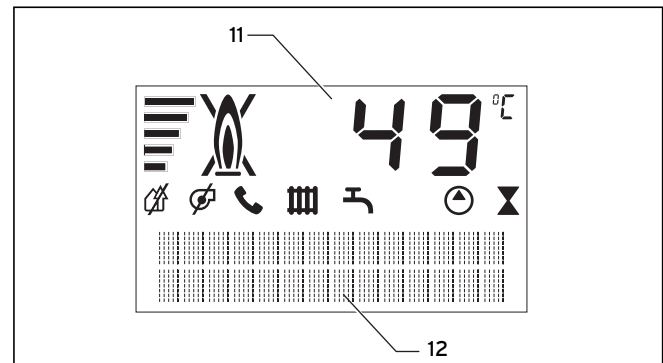



Fig. 4.2 ecoCRAFT display


ecoCRAFT units are equipped with a Digital Information and Analysis System. This system provides information on the operating status of your appliance and helps you deal with problems.


During normal operation, the display (1) shows the current heating flow temperature (in this example 49 °C). If a fault develops, an error code appears instead of the temperature. In addition, your ecoCRAFT has a plain text display which is used for displaying supplementary information.

- 11 The current heating flow temperature, the heating system filling pressure or a status or error code
- 12 Plain text display

You can also see the following information from the symbols displayed:

 Flue problem

 Flue problem








 Only in combination with the vrnetDIALOG:
As long as this symbol appears in the display, the heating flow temperature and hot water outlet temperature are specified by vrnetDIALOG (accessory), which means the unit operates at temperatures other than those set using the rotary knobs (8) and (9).

This operating mode can only be ended:

- via vrnetDIALOG or
- by altering the temperature setting on the rotary knobs (8) or (9) by more than ± 5 K.


This operating mode can not be ended:

- by pressing the "Fault reset" button (7) or
- by switching the unit on or off.

	Heating mode active	
	permanently on:	Heating operation
	flashing:	Burner anti-cycling time active
	Hot water generation active	
	permanently on:	Cylinder charging mode in standby
	flashing:	Domestic hot water cylinder is being heated, burner on
	Internal heating pump is in operation	
	Actuating internal gas valve	
	Display of the instantaneous burner modulation rate (bar graph display)	
	Flame with cross:	
	Fault during burner operation; Unit is switched off	
	Flame without cross:	
	Burner operation normal	

4.2 Measures prior to commissioning

4.2.1 Opening the isolating elements

 **Note**
The isolator devices are not included in the scope of delivery for your unit. They are fitted by your heating engineer on site. He must explain to you the position and handling of these components.

4.2.2 Checking system pressure

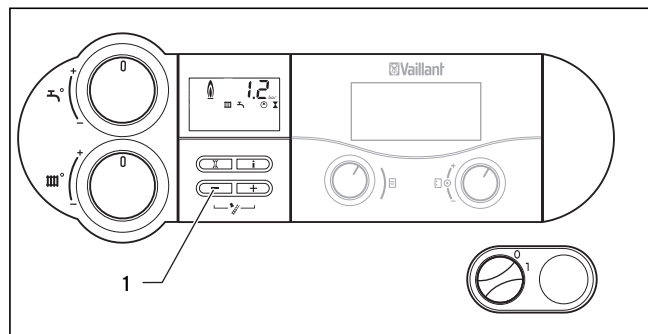



Fig. 4.3 Checking the filling pressure of the heating system

- Check the filling pressure of the system during start-up. To do this, press the "-" button; the system pressure will be displayed instead of the current flow temperature for approx. 5 seconds.

The filling pressure must lie between 1.0 and 2.0 bar when the system is cold in order for the heating installation to operate properly. If the pressure is lower than this, the water must be topped up before starting up (see Section 4.7.4).

 **Note**
When the unit is in operation, you can have the exact pressure shown in the display. Activate the pressure display by pressing the "-" button (1). After 5 seconds the display returns to the flow temperature. You can also switch continuously between the temperature and pressure in the display by keeping the "-" button pressed for roughly 5 seconds.

Note
To avoid running the system with too little water and thus prevent damage, your appliance has a pressure sensor. This signals the low pressure level if the level falls below 0.6 bar by the water pressure value in the display flashing.
If the pressure falls below 0.3 bar, error message F.22 (low water pressure) appears and the burner is blocked. If the pressure falls below 0 bar or if it exceeds 9 bar (= defective sensor), the Vaillant assured comfort mode is activated. The output and the maximum possible flow temperature are restricted. Status 40, alternating with F22 (low water pressure) is displayed. In this case, please have the system refilled by your heating engineer.

If the heating system extends over several storeys, a higher filling pressure may be required. Ask your engineer for details.

4 Operation

4.3 Start-up

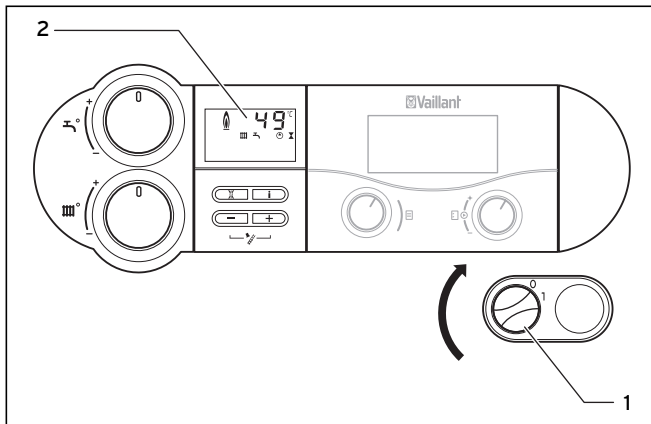


Fig. 4.4 Switching on the appliance

- Use the main switch (1) to switch the appliance on and off:

1: "ON"

0: "OFF"

When you switch the unit on the display (2) shows the current heating flow temperature.

To customise the settings in the unit, read Sections 4.4 and 4.5, where the options for the hot water generation and heating mode settings are described.



Caution!

Risk of damage!

The frost protection and monitoring systems are only active if the main switch of the unit is in the "I" position and the unit is connected to the power mains.

To ensure that these protection devices remain active, switch your gas-fired condensing boiler on and off using the controller (see the corresponding operating manual).

Section 4.9 describes how to take your gas-fired condensing boiler out of operation.



Note

Immediately after switch-on, "Function Menu" appears in the display. The Function Menu allows the technician to perform functional checks on the individual actuators. After a wait of approx. 5s or if the "-" button is pressed, the unit's electronics switch to normal operation.

4.4 Hot water preparation

For hot water preparation, a Type VIH domestic hot water cylinder must be connected to the boiler.

4.4.1 Setting the hot water temperature

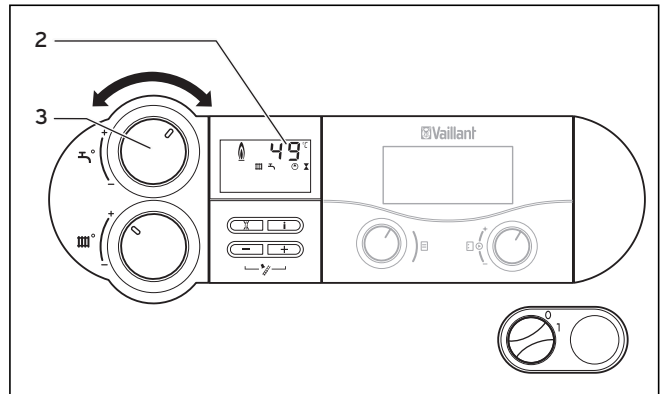


Fig. 4.5 Setting the water temperature

- Switch on the appliance as described in section 4.3.
- Specify the storage temperature you require using the corresponding rotary knob (3). In doing this:

- **left hand end stop: frost protection** **15 °C**
- **right hand end stop: max.** **65 °C**



Note

When using a VRC 430, VRC 630 or VRS 620 the cylinder target temperature and the enable times are set at the controller. The rotary knob must be set to the clockwise limit stop so as not to prevent operation of the controller.

When setting the desired temperature, the corresponding target value is shown on the display (2). After 3 seconds the display returns to standard mode (the current heating flow temperature).



Caution!

Risk of calcification!

If you live in a hard water area please consult your water treatment specialist for advice.



Danger!

For advice on the prevention of legionella please consult the Health and Safety Document L8.

4.4.2 Deactivating the storage tank mode

On units connected to domestic hot water cylinders, you can deactivate the hot water generation or recharging operation whilst keeping the heating system in operation.

- Turn the rotary knob for setting the hot water temperature all the way to the left. Only the frost protection function for the cylinder remains active.



Note

When using a VRC 430, turn the rotary knob to the clockwise end stop and switch the cylinder circuit to "Off" on the VRC 430.

4.4.3 Drawing off the hot water

When you turn on a hot water tap at a drawing point (wash basin, shower, bathtub etc.), hot water is supplied from the connected tank.

If the water in the tank falls below the set temperature, the appliance starts up automatically and reheats it. The appliance switches off when the water in the tank reaches the set temperature. The pump continues to run for a short while.

4.5 Setting for the heating mode

4.5.1 Setting the flow temperature (no controller connected)

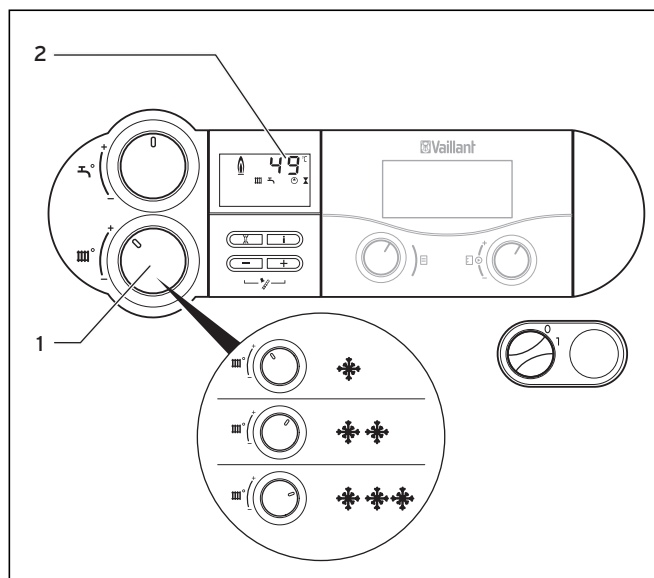


Fig. 4.6 Setting the flow temperature without a controller

If there is no external controller, set the flow temperature using the knob (1) according to the outside temperature. We recommend the following settings:

- **Left position** (but not all the way) in spring and autumn: Outside temperature approx. 10 to 20 °C
- **Mid-position setting** in reasonably cold weather: Outside temperature approx. 0 to 10 °C

- **Right position** in very cold weather:

Outside temperature approx. 0 to -15 °C

When you adjust the temperature, the value specified is shown in the display (2). This display disappears after 3 seconds and is replaced by the standard display (current heating flow temperature or water pressure in the system (optional)).

The settings at the rotary knob (1) are normally infinitely variable up to a flow temperature of 75 °C. However, if you have higher values set on your appliance or if it is limited to lower values, your heating engineer will have made a corresponding adjustment to permit or prevent operation of your heating system with higher flow temperatures.

4.5.2 Setting the flow temperature (using a controller)

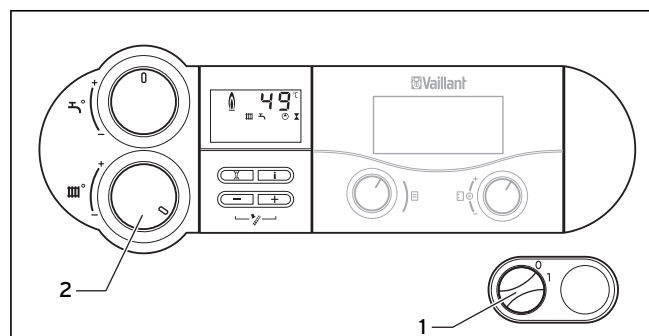


Fig. 4.7 Setting the flow temperature when using a controller

Your heating installation should comply with the Building Regulations in either England and Wales, Eire Scotland or Northern Ireland.

In this case you must make the following adjustment:

- Turn the main switch (1) to the "I" position.
- Turn the rotary knob (2) for setting the heating flow temperature fully clockwise.

The flow temperature is automatically adjusted by the controller (for information see the appropriate operating manual).

4 Operation

4.5.3 Switching heating mode off (summer mode)

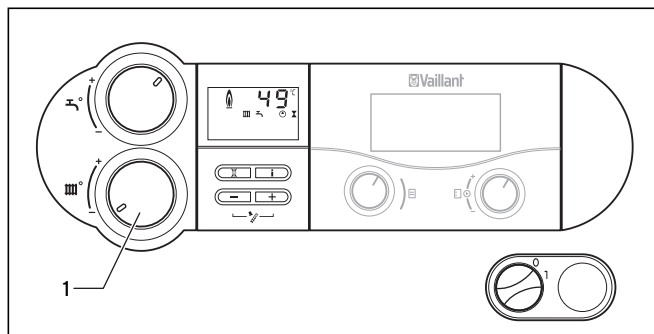


Fig. 4.8 Switching off heating (summer operation)

You can switch off the heating in summer without switching off the hot water supply.

- Turn the rotary knob (1) for setting the heating feed temperature all the way to the left.

4.5.4 Adjusting the room thermostat or weather compensator

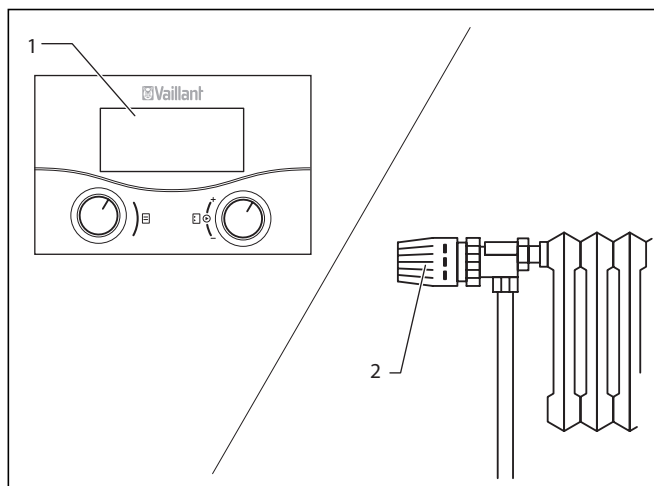


Fig. 4.9 Setting a room thermostat or weather compensator

- Set the room thermostats (1), weather compensators or radiator thermostat valves (2) as specified in the operating manuals for these accessories.

4.6 Status displays

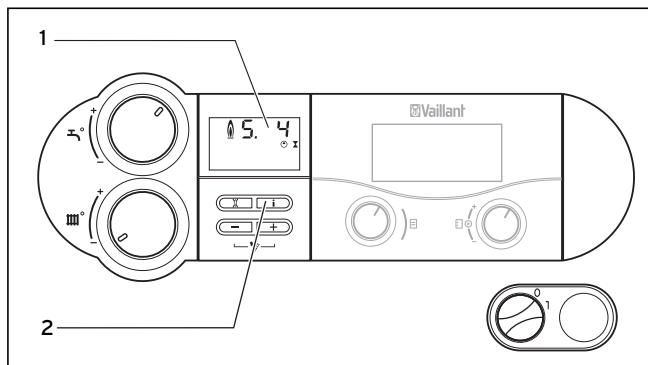


Fig. 4.10 Status displays

The status displays provide information on the operating status of the unit.

- Press the "i" button (2) to activate the status displays.

The display (1) then shows the individual status codes, e.g. "S. 4" for burner operation. The table below explains the most important status codes. The displayed status code is additionally explained by a complementary plain text message on the display of the DIA system, e.g. for "S. 4": **"Heating mode, burner on"**.

In switching phases, for example on starting up again after the flame was extinguished, the status message "S." briefly appears.

- Press the "i" button (2) again to switch the display back to normal mode.

Display	Meaning
Displays during heating operation	
S. 0	Heating, no heat demand
S. 1	Heating mode, fan start-up
S. 2	Heating mode, pump flow
S. 3	Heating mode, ignition
S. 4	Heating mode, burner on
S. 6	Heating mode, fan overrun
S. 7	Heating mode, pump overrun
S. 8	Heating, remaining cut-off time xx min
S.31	no heat demand, summer operating mode
S.34	Heating mode, frost protection
Displays in storage tank charging	
S.20	Hot water requirement
S.22	Hot water handling, pump flow
Page 24	Hot water mode, burner on

Table 4.1 Status codes and what they mean (selection)

4.7 Troubleshooting

Should problems arise while operating your gas condensing boiler, you can check the following points yourself:

No hot water, heating stays cold; Appliance does not start:

- Is your house stop cock in the gas supply or the gas stop on the appliance open (see Section 4.2.1)?
- Is the power supply switched on?
- Is the main switch on the gas-fired condensing boiler switched on (see Section 4.3)?
- Is the rotary knob for setting the flow temperature on the gas-fired condensing boiler not turned fully anti-clockwise, i.e. frost protection active (see Section 4.4)?
- Is the filling pressure of the heating system sufficient (see Section 4.2.2)?
- Is there air in the heating installation?
- Is there an ignition problem (see Section 4.7.2)?

Hot water operation, no problem; Heating does not start:

- Has the external controller (e.g. calorMATIC or auroMATIC controller) signalled a heat requirement (see Section 4.5.4)?



Caution!

Inappropriate alterations can cause damage!
If your gas-fired condensing boiler still does not work properly after you have checked the above points, you must call a suitably qualified heating engineer to check it over.

4.7.1 Faults due to low water pressure

As soon as the system pressure falls below a limit, the service message **"Check water pressure"** appears in the display. Provided the heating engineer has topped up with sufficient water, the display goes out automatically after 20 seconds. If the pressure falls below 0.3 bar the unit shuts off. The error message **"F.22"** appears in the display. To return the unit to normal operation, the heating engineer must first top up the system with water. Below 0 bar, i.e., if the sensor is defective, the Vaillant assured comfort mode is activated. If the pressure drops frequently the reason for the loss of hot water must be identified and eliminated by a recognised expert technician company.

4.7.2 Faults in ignition

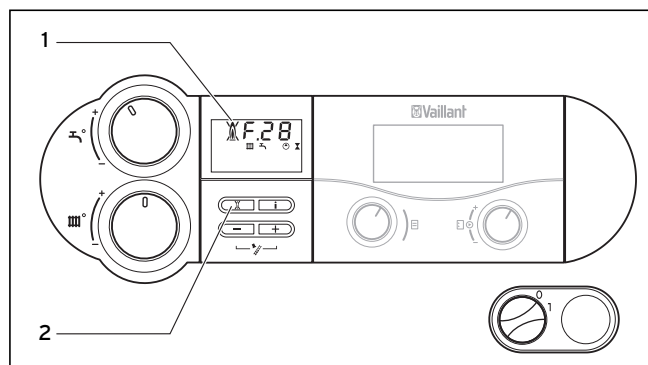


Fig. 4.11 Troubleshooting

If the burner fails to ignite after five attempts, the unit will not operate and switches to **"Fault"**. This is indicated by the fault code **"F.28"** or **"F.29"** in the display. On ecoCRAFT units, the flame symbol with a cross (1) and a corresponding plain text message also appear in the display, e.g. for F.28: **"Failure during starting, ignition unsuccessful"**.

Automatic ignition can only take place after you manually reset the fault.

- In this case, press the fault suppression button (2) and hold it down for roughly one second to reset the fault.





Caution!

Inappropriate alterations can cause damage!
If your gas-fired condensing boiler does not start after the third attempt, you must consult a suitably qualified heating engineer to have it checked over.

4.7.3 Faults in the air/flue gas routing

The appliances are fitted with a blower. If the blower does not work properly, the appliance will switch itself off.

The  and  symbols as well as the error message **"F.3x"** appear in the display. The displayed fault code is additionally explained by a corresponding plain text message in the display, e.g.: **"Fan fault"**.

4.7.4 Filling the appliance/heating system

The filling pressure must be between 1.0 and 2.0 bar when the system is cold in order for the heating installation to operate properly (see Section 4.2.2). If it is less, have the water topped up by your heating engineer. If the heating system extends over several storeys, a higher filling pressure may be required. Ask your engineer for details.



Caution!

Risk of damage as a result of incorrect filling! Please ensure that the pressure in the central heating system is correct at all times. All automatic filling devices should be maintained and set at the correct pressure. Failure to maintain the correct operating water pressure and continually adding fresh water can cause damage to the boiler and heating system. Otherwise it could result in damage to seals and diaphragms as well as noises during heating operation. Vaillant assumes no liability for this and such consequential damages.

4.8 De-commissioning

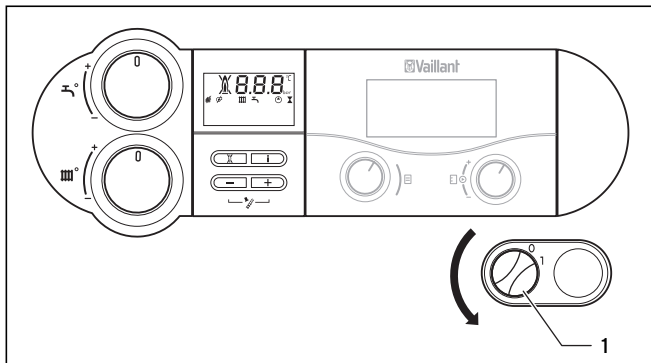


Fig. 4.12 Switching off the appliance

- To shut down your gas-fired condensing boiler, turn the main switch (1) to the "0" position.



Caution!

The frost protection and monitoring systems are only active if the main switch of the unit is in the "I" position and the unit is connected to the power mains.

To ensure that these protection devices remain active, only switch your gas-fired condensing boiler on and off in normal mode using the controller (see the corresponding operating manual).



Note

If the system is to be taken out of service for longer periods, you should also close the gas service tap and the cold water shut-off valve. In this regard, please refer to the instructions in Section 4.9 concerning frost protection.

Note

The isolator devices are not included in the scope of delivery for your unit. They are fitted by your heating engineer on site. He must explain to you the position and handling of these components.

4.9 Frost protection

The heating system and water pipes are sufficiently protected against frost if the heating system remains on and the rooms are sufficiently heated while you are away.



Caution!

The frost protection and monitoring systems are only active if the main switch of the unit is in the "I" position and the unit is connected to the power mains.



Caution!

Addition of frost preventative medium to the heating water in the primary heating circuit is not permitted. This could affect seals and diaphragms and cause noise when the system is in heating mode. Vaillant assumes no liability for this and such consequential damages.

4.9.1 Frost protection function

The gas-fired condensing boiler is equipped with a frost protection system:

If the heating flow temperature falls below 5 °C **when the main switch is on**, the unit comes into operation and heats the heat generation circuit to approx. 30 °C.



Caution!

Danger of freezing of parts installed within the overall system!

The frost protection system can not guarantee flow through the entire heating system. Take note, therefore, of the frost protection function in the control unit.

4.9.2 Frost prevention by means of draining

Another way to protect the heating system and the appliance from frost is to drain them. You must ensure that the system and the appliance are completely drained.

All the cold and hot water pipes in the house and in the appliance must also be drained. Contact your heating engineer.

4.9.3 Maximum output measurements



Note!

The measurement and checking work described in this section are only carried out by your chimney sweep.

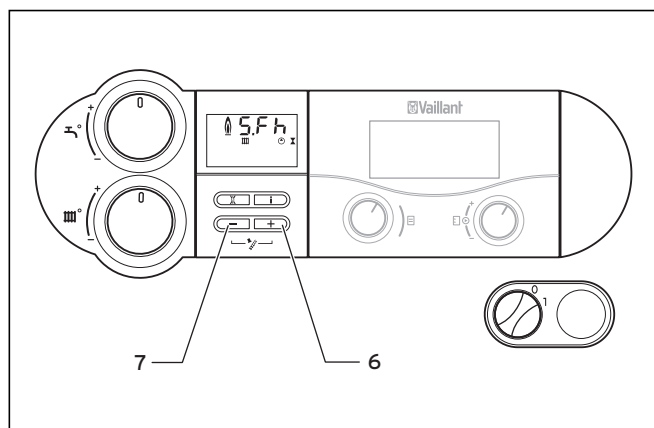


Fig. 4.13 Switching on the maximum output mode

To perform the measurements, proceed as follows (see Fig. 4.13):

- activate the maximum output mode by pressing the „+“ (6) and „-“ (7) buttons on the DIA system simultaneously.
Display:
S.F.h = Maximum output mode - heating
S.F.b = Maximum output mode - hot water
- Do not perform the measurements until the unit has been operating for at least 2 minutes.
- Unscrew the cover caps from the test openings.
- Perform measurements in the flue gas duct at the test connector. Measurements in the air duct can be made at the test connector.
- You can quit the measurement mode again by pressing the „+“ (6) and „-“ (7) buttons simultaneously.
The measurement mode will also be terminated if 15 minutes pass without any buttons being pressed.
- Screw the cover caps back on to the test openings.

4.10 Maintenance and Customer Service

4.10.1 Maintenance

Permanent operational readiness and safety, reliability and a long service life require inspections and maintenance work to be carried out **annually** by a heating engineer.



Danger!

Danger of property damage and personal injury from improper handling!

Never attempt to perform maintenance or repairs on the gas-fired condensing boiler by yourself.

Use an approved qualified servicing company for this work. We recommend making a maintenance agreement.

The operational reliability of the device can be impaired, resulting in damage to property or personal injury, if maintenance work is not carried out.

Regular servicing ensures maximum efficiency and thus economical operation of your gas-fired condensing boiler.

4.11.2 Vaillant Service

To ensure regular servicing, it is strongly recommended that arrangements are made for a Maintenance Agreement. Please contact Vaillant Service Solutions (0870 6060 777) for further details.

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